

Denver BAS-18250M Herald Senior Phone – Quick Setup Guide

Here are some general tips to help you get the most of out your new phone and get you started quickly.

If you've still got any problems, just ask us!

When initially inserting your phone battery please do make sure you take off the protective plastic seal on the battery contacts.

To remove the phone back – for inserting battery & sim card

Prise open the phones rear cover by inserting a thumb nail into the small notch on the bottom left corner...

... now simply pull the back cover of the phone away from the phone and it will release.



To power your phone ON / OFF

1. Press the red HANG-UP button for 2-3 seconds

To add a contact to your phone

1. MENU > PHONEBOOK ... OK ... Press UP once on navigation key to highlight ADD NEW CONTACT... Now press OK key
2. Now choose whether you wish to store your new contact information to sim card or phone and press OK key
3. Press OK key when NAME is highlighted, now type your contacts name. Now press OK key
4. Press DOWN on navigation key to highlight NUMBER and then press OK key
5. Enter your contacts phone number and then press OK key
6. Press OPTIONS > SAVE

To set Speed Dial numbers

Assign phone numbers to digits on your keypad for fast dialling.

1. MENU > PHONEBOOK ... OPTIONS ... 8.PHONEBOOK SETTINGS > 1.SPEED DIAL > 1.STATUS
2. Set status to ON
3. MENU > PHONEBOOK ... OPTIONS ... 8.PHONEBOOK SETTINGS > 1.SPEED DIAL > 2.SET NUMBERS
4. Choose your digit number to assign a phone number to and press EDIT.
5. Highlight the name you would like to assign to this speed dial key from your Phonebook entries and hit OK or OK key

Once the above is complete, when you are at the Home screen (i.e. the screen your phone comes to when you release the keypad lock) press and hold the digit key with your speed dial number assigned to it for 2 seconds and this contacts number will be automatically dialled.

SOS number setup

MENU > SETTINGS > 9.SOS

In here you can adjust whether your SOS numbers should be sent a text, called or both once the SOS button has been depressed for a short period. You can also set whether the SOS Bell alarm should be switched ON or OFF on the handset, what your SOS text message would say, which SIM card should be used for making SOS calls and you can set up to 5 numbers to text or call in SOS emergency.

Changing ring tone, text message tone and keypad tone

MENU > SETTINGS > USER PROFILES ... highlight the profile you are using (it will have a tick against it), this is usually GENERAL ... OPTIONS > 2.CUSTOMIZE ...

In this area you can set ring type and ring tone for each of your sim cards. You can also adjust ring volume, text message tone and text tone volume.

- > SIM1 – Choose the ring tone used for sim card 1
- > SIM2 - Choose the ring tone used for sim card 2
- > RINGTONE VOLUME – Set ring tone volume level

Phone not ringing with an incoming call?

You can switch your phones ringer off using the # key (bottom left on your phones keypad).

Press and hold the # key when the keypad has been released to change between your GENERAL profile settings and your SILENT profile settings. If SILENT profile has been enabled you will see at the top of the screen one of the icons is a small musical note crossed through.

Adjusting phone call volumes

When you are in a phone call simply use the UP / DOWN navigation button (button around the SOS button just below the phones screen) to increase or decrease call volume whilst in a call.

Switch ON / OFF Human voice

MENU > SETTINGS > FAKE HUMANTONE

In this area you can switch on or off human tones.

1. Human Voice Keypad Tone – Switch ON / OFF phone reading out loud numeric number keys when pressed
2. Human Voice Incoming Call – Switch ON / OFF phone reading out loud the incoming phone number during incoming call
3. Human Voice Phonebook – Switch ON / OFF phone reading out loud a contacts phone number when the contact is highlighted in your Phonebook
4. Fake tts mainmenu – Switch ON / OFF phone reading out loud the top level menu options as you scroll through the main menu
5. Volume level – for human voice reading out loud numbers

Speaker phone

When in a call on screen you will see, bottom right of the screen, the option **H-Free**. Press the button under this to switch on Hands Free speaker phone. Once pressed the on screen option will change to **H-Held**, press this to change back to Hand Held private calling.

Voice Mail

Once keypad has been unlocked, press and hold the keypad numeric button number 1 for 2-3 seconds. The first time you do this you will be asked to set the voice mail number (you can get this from your phone network operator and is specific to your phone network). Once you have entered your phone networks voice mail number you can then use this shortcut to access your voice mail in the future. Simply unlock your phone and press & hold the numeric button 1 for 2-3 seconds and your voice mail will be called.

Bluetooth

MENU > SETTINGS > 7.CONNECTIVITY > 1.BLUETOOTH

To use Bluetooth set POWER option to ON.

Now you can set your Bluetooth device (i.e. Bluetooth headset or car phone) to ON and set it to PAIR.

Then choose on your phone to search for the Bluetooth device and pair them ready for use.

Torch

You will find a switch on the left side of your phone (as you look at the keypad), located on the side of the phone. Use this to switch on and off your phones powerful torch.

Changing your phones background

MENU > SETTINGS > PHONE SETTINGS > DISPLAY > WALLPAPER > SYSTEM

In here you can choose one of the preset background colours for your home screen.

Other areas in your phones menu system:

CALL CENTER

Use this to check what numbers you have called, who has called you and some other more advanced call options.

MULTIMEDIA

In here you can use the voice recorder to record audio. You can also play music, video or photos that you have loaded on to your phone. (Load music, photos, video etc using the USB cable to connect your phone to a PC or laptop). You can also access the FM radio in here to listen to radio!

EXTRAS

Access calculator, calendar and set reminders in here. 5 reminders can be set.

Troubleshooting:

Phone not charging or won't power on?

When powering up your phone do ensure that the red hang-up / power button is pressed down and held down for 2-3 seconds to power the phone on.

1. Remove and reinsert the battery to ensure that the battery is fully / properly seated in the phone – **MAKE SURE YOU HAVE REMOVED THE PLASTIC PROTECTIVE LAYER ON THE BATTERY CONTACTS**

3. Check the contact / socket on the bottom of your phone is clean and clear and not plugged up with pocket lint.

Problems receiving text messages, phone full?

Check the phones memory status for receiving texts by going to MENU > MESSAGING > 6.SMS SETTINGS > MEMORY STATUS

If your phone is getting full delete text messages out. Best place to start are your Sent messages ...
MENU > MESSAGING > 5.SENT MESSAGES

You can set your phone not to save sent messages: MENU > MESSAGING > 6.SMS SETTINGS > SAVE SENT MES.

Set the above option to OFF.

No Audio can be heard when in a call?

Press the UP navigation button to increase in-call volume when you are in a call. This will only work after you have answered a call and are in a call with another person.

When in a call your voice sounds funny!?

The BAS-18250m has MAGIC VOICE function. This can disguise your voice to be a man, women or child's voice. When in a call go to menu options: OPTIONS > MAGIC VOICE

To switch this off when in a call go to OPTIONS > MAGIC VOICE > NONE