

Denver GSP-110 quick start guide & extra help

Here are some general tips to help you get the most out of your phone.

Power phone on & off

Press and hold the red “hang up” button (top right button on phone keypad) for 2-3 seconds.

Set time & date

MENU (press the phones Up arrow at the phones Home screen) > SETTINGS > PHONE SETTINGS > DATE & TIME

Keypad lock

MENU > SETTINGS > 4.DISPLAY > 4.AUTO KEYBOARD LOCK

Here you can switch off keyboard lock if you prefer not to have it. We advise to leave it on to avoid accidentally calling people when the phone is in your pocket or bag. You can also adjust how quickly or slowly after the last key press the keyboard lock engages.

Speed dial

1. MENU > CONTACTS ... Now press the OPTIONS button (bottom left of screen) and scroll down to option 8.SPEED DIAL
2. Choose highlight the speed dial number you wish to assign a contact to i.e. position number 2
3. OPTIONS > EDIT
4. You can now either manually type in a phone number or choose from your contacts in the phone
5. When keyboard lock is off press and hold for 2-3 seconds the speed dial number on the phones keypad for the contact you wish to call and the phone will then call this contact.

SOS number setup

1. Enable SOS button:

MENU > SETTINGS > SOS MENU

In this menu area choose option 1 – ACTIVE - to ensure that the SOS button has been enabled

2. Next fill in your five preferred SOS numbers to call when the SOS button is held:

MENU > SETTINGS > SOS MENU > 2. ICE CONTACTS

In this menu area you can choose to add your preferred In Case of Emergency numbers.

3. If you want the phone to first text all your emergency numbers before calling them:

MENU > SETTINGS > SOS MENU > 2.SEND SMS > 1.ACTIVE ... in here choose whether you want this option OFF or ACTIVE

To use the SOS button press and hold the SOS button on the rear of your phone for 2-3 seconds. The phones keypad can be locked and the rear SOS button will still function.

Changing ring tone & ring volume

MENU > SETTINGS > 6.PROFILES > NORMAL > OPTIONS > 4.SETTINGS > MELODY > RINGTONE > Choose FIXED RINGTONE and press OK.

This will now highlight the RINGTONE1 and you should hear a demonstration of the tone. Go down to the next ringtone / RINGTONE2 and when highlighted the phone should demonstrate this ringtone etc.

Once the ringtone is set go to:

MENU > SETTINGS > PROFILES > NORMAL > OPTIONS > 4.SETTINGS > ADJUST VOLUME.

In here you can set the phones ringtone volume as well as the call volume.

Accidentally switching off the phones ringer or changing to vibrate only

To switch on / off the ringer (once the keypad lock has been switched off) press and hold the bottom right key on the phone keypad for 2-3 seconds - # key. This will toggle the phone on to the next ringer option.

The cycle will go from STANDARD ring to no ring tone (icon will be shown top left on the phones screen displaying a musical note with a circle crossed through), to vibrate only (icon on top left of phones screen will show a small mobile phone with shockwaves either side). Press it again for 2 seconds and the phone would be back to standard ring tone (no icon shown top left of screen).

Keypad tones

To change keypad tones i.e. switch off human voice when pressing keypad numbers:

MENU > SETTINGS > 6.PROFILES > Highlight the profile you are using (this would usually be NORMAL) > Press OPTIONS button (bottom left of screen) > 4.SETTINGS > OTHER ALERT RINGS > KEY TONE

Text message problems & filling up the phone

The phone and SIM card can both save 50 messages, the message will default to save to phone first, then text messages will auto save to sim card after the phone is full.

After the phone and SIM card are both full, it will popup "Not enough space" so you can't receive or send any text messages at this point. If you delete one text message, then the phone will have one memory capacity which means you can send or receive one text message again. If you delete all messages, then the phone will have 50 messages memory for both SIM card and 50 for phone again.

To view phone memory go to MENU > MESSAGES > 11.MESSAGE CAPACITY

... this will show if the memory is full or how full it is.

If you delete messages that are filling the phone up this will resolve the problem you are having. You can choose MENU > MESSAGES > 10. DELETE ALL to clear all your SMS messages in any specific folder

If you run out of space the first place we recommend to go to is SENT ITEMS and delete out your old sent messages.

We recommend to go to MENU > MESSAGES > 9. SMS MESSAGES > SAVE SENT MESSAGES ... press OK on this option to change it to DON'T SAVE. Saving sent text messages will just fill up your phones memory

Phones speaker volume not right?

To correct the phones speaker volume when in a call keep pressing the UP arrow on the keypad to increase phone volume. When you do this you will see an icon on the phones screen displaying the current volume level.

You can also adjust the in call phone volume by going to MENU > SETTINGS > PROFILES > NORMAL > OPTIONS > SETTINGS > ADJUST VOLUME > CALL VOLUME and adjusting this value

Speaker phone

When a number has been dialled and the phone is calling or in a call the screen will display H-FREE at the bottom left of the screen. Pressing the button directly underneath this text (green CALL button) will switch between H-FREE (handsfree speaker phone) and EARPH (Earphone / earpiece).

Bluetooth setup

1. First enable Bluetooth on your phone:

MENU > TOOLS > 5. BLUETOOTH > BLUETOOTH (option 1) and choose ACTIVATE to enable Bluetooth

2. Next enable the phone to be “Visible” to other Bluetooth enabled devices:

MENU > TOOLS > BLUETOOTH > BLUETOOTH VISIBILITY (second option down on the list) ... Choose ACTIVATE to enable

3. To pair a device with your phone now go to:

MENU > TOOLS > BLUETOOTH > PAIRED DEVICE > ADD DEVICE

... the phone will now search for Bluetooth devices that have been set to pair mode

Using the torch

To use the torch function unlock your phones keypad and then press and hold the MENU button for 2-3 seconds.

To switch off torch press and hold MENU button for 2-3 seconds

Troubleshooting:

Phone not charging or won't power on?

When powering up your phone do ensure that the red hang-up / power button is pressed down and held down for 2-3 seconds to power the phone on.

1. Remove and reinsert the battery to ensure that the battery is fully / properly seated in the phone
2. Remove the cable from the dock and connect the charging cable directly to the phone to see if the phone starts to charge and then charges the phone fully
3. If connecting the cable directly to the phone works, check the contacts on the dock and the phone to ensure that both are clean and clear